

Patient Participation Group

Meeting Date: 10th February 2020

Time: 1300-1400

Attendance: Dr Adnan Tariq – GP (AT), Christine Luckey (CL), Lily Langwade (LL), Mary Telford (MT), Raziya Jennings (RJ), Sarfraz Khan (SK), Tony Lambert (TL), Lesley Barlow (LB), Linda Harris (LH), Carol Abell (CA),

Apologies received: Sally Weston (SW), George Bradley (GB), Tony King (TK), Richard Poynter (RP)

Agenda Item	Minutes
Review of previous meeting minutes	Minutes of the December meeting were agreed to be factually correct.
BMC current situation and services update	<p>AT updated on the current BMC position in regards to services.</p> <p>AT explained 3 new GPs started since August 2019 and over January period we have recruited Sarah Lambert and Jenny Jones as Advanced Nurse Practitioners who are able to see minor illness conditions and prescribe medication for these if needed.</p> <p>AT explained changes to Patient Services with Stuart Richards now manager of Patient Services and new starters in the team.</p>
BMC Paston PCN	<p>PPG discussed PCN. AT explained Jillian Hall the Integrated Neighborhood Manager working in the PCN with three main projects:</p> <ol style="list-style-type: none"> 1) Wildflower project – working with ladies who are sex working in order to help with their physical health checks as well as emotional and mental support in a safe environment led by 2) Carers – supporting people who care for others and patients who are care for and understanding if ‘what if..’ plans are in place to ensure when the carer is unexpectedly taken ill or admitted the patient who is cared for has a safe backup plan to ensure their needs are met and do not have to be taken to hospital which can be troubling and upsetting due to being unexpected. 3) Falls – supporting patients who have had falls to assess if they need any help or input in their homes or activities of daily living to allow them to continue being independent but in a safe environment with a lower risk of falling and sustaining an injury <p>Jillian will be doing a launch event on the 11th February and PPG members invited to attend.</p>
Ambulance Bay	AT explained ambulance bay now completed by the Local Council and BMC as well as PPG thankful to the Local Authority for listening and helping in this matter.

Werrington Update	AT updated on end of MARCH GO LIVE date for Werrington new surgery. AT explained plan in place for setup of equipment and move to occur.
BMC Patient Access panel	Dr Penart would like to work with some patients to discuss the access to the surgery's appointment system. We currently have telephone, face to face and online booking available. Dr Penart would like to work with a group of patients to welcome improvements to the surgery access. Any patients who would like to be involved can contact the PPG or leave a message via reception for the attention of Dr Penart.
Summary and close	AT thanked all for attending. Next meeting <u>Wednesday 18th March 2020</u> at 1300- 1400.