

## Patient Participation Group

Meeting Date: 10<sup>th</sup> December 2018

Time: 1300-1400

**Attendance:** Dr Adnan Tariq – GP (AT), Lily Langwade (LL), Mary Telford (MT), Sarfraz Khan (SK), Linda Harris (LH), Tony Lambert (TL), Tony King (TK), Rob Bristow (RB)

**Apologies received:** Sally Weston (SW), Julie Trigg (JT), Lesley Barlow (LB), Christine Luckey (CL), Richard Poynter (RP), Carol Abell (CA), Raziya Jennings (RJ)

<b>Agenda Item</b>	<b>Minutes</b>
<b>Review of previous meeting minutes</b>	Minutes of the October meeting were corrected as MT noted she ' <i>had helped carry out the initial patient survey</i> ' and had not organized it. The credit of the organization was to the PPG team.
<b>BMC current situation and services update</b>	AT updated on the current BMC position in regards to services. AT explained December 2018 appointments are book on the day due to increased demand over the winter period. However BMC is still operating an <b><u>urgent duty system</u></b> where patients can still speak to a GP if all appointments taken and their problem is URGENT.
<b>Werrington Expansion/Petition</b>	PPG discussed Werrington update. AT updated on current plans and awaiting further decisions. PPG aware of success of petition and collation of more signatures in support of the project. PPG have gone through a draft letter to support BMC plan in its Werrington Surgery Plans for the patients and will make final changes and review before the next meeting.
<b>Rob Bristow Nursing Manager</b>	AT introduced Rob Bristow – Nursing Manager and Advanced Nurse Practitioner – to the meeting. RB discussed nursing team across BMC + Werrington. RB explained at present there are; <ul style="list-style-type: none"> <li>• 13 Nurses</li> <li>• 6 Health Care Assistants</li> <li>• 3 Primary Care Practitioners</li> </ul> RB discussed the different roles each specialist has <ol style="list-style-type: none"> <li>1) <b><u>Nurses</u></b> – some can do minor illness for on the day requested appointments and some nurses focus on chronic or long term conditions. This is in addition to the work with dressings, wound reviews, treatment room interventions, baby immunisations, ear syringing etc.</li> <li>2) <b><u>Health Care Assistants</u></b> – do a variety of work including phlebotomy, ECGs, Health Checks and are developing further to do Diabetes Management with the nurses and flu vaccinations.</li> <li>3) <b><u>Primary Care Practitioners</u></b> – who are working in the urgent on the day team and also assisting in home-visit triage and reviews for patients eligible for home visits.</li> </ol>

	<p>RB highlighted ageing workforce but already plans to train 2 new nurses to do chronic conditions like Diabetes and Asthma with the help of the current nurses so seniors staff train more junior staff. RB also discussed Nurse Fay who does nursing but also research. This has allowed BMC to be involved in trials and is part of a plan to build up our knowledge and portfolio and pioneer new developments in medicine for all patients. RB also highlighted nurses from hospital are wanting to work in Primary Care but the work is different and nurses need training as a result.</p> <p>RB also discussed PCP role. This is a new upcoming role in Primary Care and is also being developed. The PCPs can deal with chest and urine infections and as a consequence GPs can then focus more time on chronic condition patients and palliative patients.</p> <p>RB mentioned the more empowerment you give to staff the more they feel established and are happy working in their environment.</p> <p>PPG asked several questions to RB which RB answered. Some questions involved why the growth in the nursing team. RB explained as GP work force reducing we need to consider training more allied health care professionals and develop their roles. RB feels this will only increase in the future as the number of GPs in Primary Care is falling.</p> <p>RB is aspiring to get a pharmacist working clinically with patients e.g. medication reviews etc.</p> <p>RB also explained further growth in the team is expected with Werrington plans.</p> <p>PPG thanked RB for his informative discussion and Q+A session.</p>
<b>Summary and close</b>	<p>AT thanked all for attending. Next meeting <b>Wednesday 13<sup>th</sup> February 2019</b> at 1300- 1400.</p>

### **ACTION LOG**

Action	PPG Member	Due date
LH agreed to proof read meeting minutes and distribute to update PPG members list	<b>LH</b>	February 2019
AT to follow up DNA rates on PPG board	<b>AT</b>	February 2019